

Dear AIR Award Selection Committee,

I am deeply humbled and honored to accept this Outstanding Service Award from the Association for Institutional Research. This recognition comes as a total and pleasant surprise to me. I am very grateful to my colleagues and AIR friends for your trust, support and encouragement.

There is no better honor than being recognized by your peers. I am very touched and will cherish this award for a long time to come. It is also an opportunity for me to reflect on my journey and the role that the Association of Institutional Research, NEAIR and OCAIR have played in shaping my professional growth. I am grateful for the valuable resources, mentorship, and networking opportunities that have enabled me to develop my skills and make meaningful contributions to our professional community.

I look to this award as a reminder of the importance of service and I am committed to continue giving back to the profession and the AIR community. I believe that every member of AIR has something unique to offer, and I encourage everyone to use their skills and expertise to make a difference.

Once again, thank you for this great honor. I am truly grateful.

Sincerely,

Henry Zheng