

Introduction to Institutional Research

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Presenter Introductions



Eric Atchison
Vice President for
Strategic Research
Arkansas State University System



Nicole Holland
Associate Director for
Accreditation and Assessment
Morgridge College of Education,
University of Denver



Gordon Mills
Executive Director
Institutional Research,
Planning, and Analysis
University of Southern Alabama



Tracy Williams
Director of Institutional
Effectiveness
Hamline University



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Let's get to know one another!

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How long have you worked in IR/IE?

Less than one month

1 month to 1 year

1 year to 3 years

3 to 6 years

6 to 10 years

More than 10 years

Don't work in IR but am interested in learning more.

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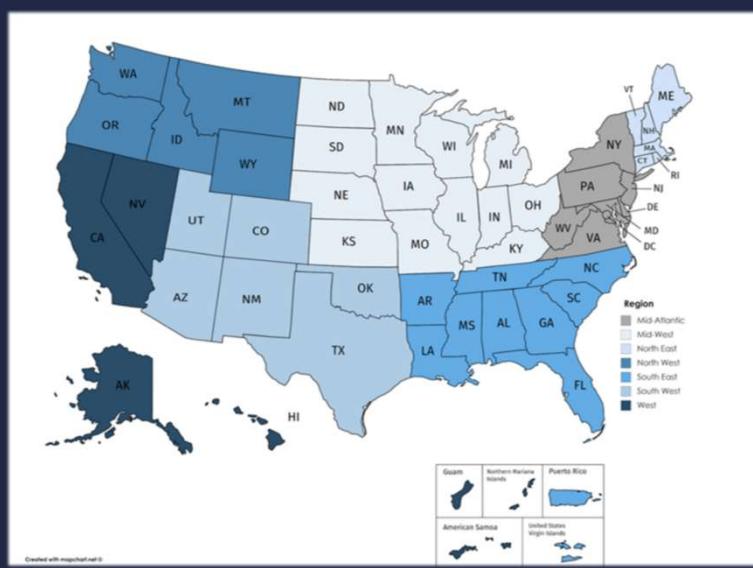
What best describes your institution?

- Public, 2 Year or less
- Public, 4 Year and above
- Private Non-Profit, 2 Year or less
- Private Non-Profit, 4 Year and above
- Private For-Profit, 2 Year or less
- Private For-Profit, 4 Year and above
- System Office
- Other Organization

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In what region is your institution located?



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In what region is your institution located?

- Mid-Atlantic
- Mid-West
- North East
- North West
- South East
- South West
- West
- Outside of the U.S.

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Preparation

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Organizational Intelligence

Based on Patrick Terenzini's (1993) *On the Nature of Institutional Research and the Knowledge and Skills It Requires*.

- Technical Intelligence
- Issues Intelligence
- Contextual Intelligence



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Ability to Adapt

Communication of our work is key to it being utilized effectively.

- Communicate in a variety of ways
- Think like your audience
- Learn how they solve problems



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Keep Learning

“If all you have is a hammer, everything looks like a nail.”
Maslow

Master your tools but don't rely on any one to get the job done.

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What factors have best prepared you to work in IR?

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Challenges



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Common Challenges

Being new to the field

Being new to the institution

Being recognized as a resource on campus



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Common Challenges

- Prioritize the workload
- Project management skills
- Dealing with mistakes

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What are some of the biggest challenges you have faced as a newcomer to the IR profession?

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Accomplishments



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Examples from Us

Expanding the office research capacity

Built relationships on campus / Process documentation

Recognized the issues, developed a plan, implementation

Sometimes your greatest accomplishment comes from your greatest challenge



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**What would you consider your greatest accomplishment(s)
during your first months/year in IR?**

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Results from a Survey of IR / IE Professionals

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Survey of IR / IE Professionals

Find a mentor

Understand the scope of IR's responsibilities

Clarify all requests for data

Accuracy is critical



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Survey of IR / IE Professionals

Document business processes

Seek professional development

Network on campus and with other IR colleagues

Understand the learning curve



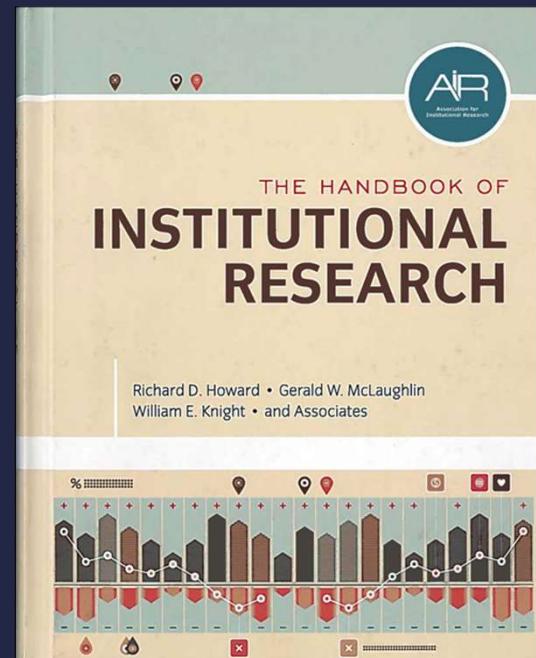
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Resources



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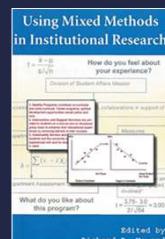
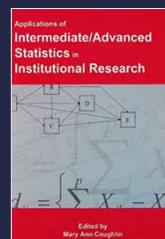
Handbook for All IR/IE Practitioners



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IR/IE Reference Library

- The Primer for Institutional Research
- Applications of Intermediate/Advanced Statistics for Institutional Research
- Using Mixed Methods in Institutional Research
- Questionnaire Survey Research



<https://www.airweb.org/collaborate-learn/reports-publications/books-monographs>



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IR/IE Reference Library Cont'd

Effective Data Visualization

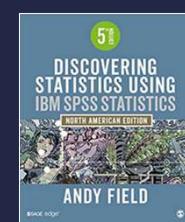
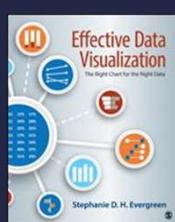
- *Stephanie D. H. Evergreen*

Internet, Phone, Mail, and Mixed-Mode Surveys: The Tailored Design Method

- *Don A. Dillman, Jolene D. Smyth, and Leah Melani Christian*

Discovering Statistics, 5th Edition

- *Andy Fields*



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Periodicals on Current Issues in IR/IE

New Directions for Institutional Research

- https://onlinelibrary.wiley.com/page/journal/1536075x/homepage/productinfo_r_mation.html



The AIR Professional File

- https://www.airweb.org/collaborate-learn/reports-publications/professional_file



The Journal of Higher Education

- <https://www.jstor.org/journal/jhigereducation>



Higher Education Handbook

- <https://www.springer.com/series/6028>

Assessment Update

- https://onlinelibrary.wiley.com/page/journal/15360725/homepage/productinfo_r_mation.html



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National Data Resources

IPEDS Data Center

- <https://nces.ed.gov/ipeds/use-the-data>

US Bureau of Labor Statistics

- <https://www.bls.gov/>

US Census Bureau

- Current Population Survey
 - <https://www.census.gov/programs-surveys/cps.html>

Learn more about your own state's higher education data system.



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Professional Development Opportunities

IPEDS Workshops/Courses (Online + In Person):

- <https://www.airweb.org/collaborate-learn/ipeds-training/courses-workshops/attend-an-ipeds-workshop>
- <https://www.airweb.org/collaborate-learn/ipeds-training/courses-workshops/keyholder-courses>

NCES Data Institute (Online + In Person):

- <https://www.airweb.org/collaborate-learn/professional-development-training/courses-workshops/nces-data-institute>

A Holistic Approach to IR (Online + In Person):

- <https://www.airweb.org/collaborate-learn/professional-development-training/courses-workshops/a-holistic-approach-to-institutional-research>

NSF Public Use Data (Online) Course:

- <https://www.airweb.org/collaborate-learn/professional-development-training/courses-workshops/nsf-public-use-data>



Other Resources

eAIR Newsletter

- <https://www.airweb.org/collaborate-learn/reports-publications/eair-newsletter>

AIR Studies and Reports

- <https://www.airweb.org/collaborate-learn/reports-publications/studies-and-reports>

AIR Webinars

- <https://www.airweb.org/collaborate-learn/professional-development-training/webinars>

IPEDS Tutorials

- <https://www.airweb.org/collaborate-learn/professional-development-training/ipeds-tutorials>

News Outlets

- Inside Higher Education - <https://www.insidehighered.com/>
- The Chronicle of Higher Education - <https://www.chronicle.com/>



Other Resources Cont'd

Excel

- <https://excel.tv/excel-resources/>
- <https://www.deskbright.com/excel/excel-resources/>

SPSS

- <https://www.dummies.com/education/math/statistics/8-useful-spss-online-resources/>
- Discovering Statistics by Andy Fields
 - <https://www.discoveringstatistics.com/>

When in doubt, type your question into Google!



IR/IE Graduate/Certificate Programs

• Arizona State University	Sam Houston State University
• Ball State University	University of Denver
• Baruch College	University of Illinois at Chicago
• Boston College	University of Kentucky
• Claremont Graduate University	University of Miami
• Florida State University	University of Michigan
• Indiana University	University of Missouri-St. Louis
• Kent State University	University of Nebraska – Lincoln
• North Dakota State University	University of California – San Diego
• Penn State University	University of Wisconsin-Stout



What resources have you found helpful that we didn't mention?

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Wrap Up

Eric Atchison | eachison@asusystem.edu

Nicole Holland | nicole.holland@du.edu

Gordon Mills | gmills@southalabama.edu

Tracy Williams | twilliams05@hamline.edu

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