

Smriti A. Ingrole, Ph.D.

Institutional Research & Decision Support Leader

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PROFESSIONAL SUMMARY

Institutional research and decision support leader with experience across public research universities, community colleges, and private combined 2- and 4-year institutions. Experienced in mentoring, cross-functional collaboration, and professional service within AIR and SAIR. Committed to ethical data use, inclusive leadership development, and equitable representation across institution types, roles, and career stages.

PROFESSIONAL EXPERIENCE

Emory University — Office of Institutional Research & Decision Support Decision Support Team Lead | Dec 2024 – Present

- Lead and supervise the Decision Support team within the Provost's Office, supporting executive leadership with data-informed decision-making.
- Collaborate across academic, technical, and administrative units.
- Oversee dashboards, factbooks, and survey research.
- Mentor analysts and support professional growth.

Senior Decision Support Analyst | Jul 2022 – Dec 2024

- SME on topics related to student success.
- Conduct advanced analyses for retention and graduation.
- Developed Tableau dashboards and institutional reporting.
- Built automated workflows.
- Presented research at regional and national conferences.

Northern Virginia Community College — Office of Institutional Research Research Analyst / Data Coach | Jan 2020 – Jul 2022

- Developed and delivered trainings for data literacy initiatives.

- Trained data coaches and mentored interns.
- Conducted predictive analytics and KPI dashboards.

Florida State University — Office of Institutional Research

Student Success Analyst | Oct 2017 – Jan 2020

- Led analyses related to student success.
- Developed Power BI and Tableau dashboards.
- Mentored interns and coached faculty.

Adjunct Faculty, College of Education | Jan 2018 – May 2018

- Taught graduate-level Methods of Educational Research.

LEADERSHIP DEVELOPMENT, MENTORING & ENGAGEMENT

- Mentor early-career professionals, analysts, interns, and peers.
- Encourage colleagues to recognize leadership potential.
- Provide coaching to support data literacy and ethical data use.
- Participate as both mentor and mentee.

PROFESSIONAL SERVICE

Association for Institutional Research (AIR): Peer Reviewer for Professional Paper submissions, AIR Forum Proposal Reviewer, Scholarship Review Committee, Forum Advisory Group

Southern Association for Institutional Research (SAIR): Conference Presenter

Journal of College Student Retention: Peer Reviewer

EDUCATION & CREDENTIALS

Ph.D., Educational Psychology – Florida State University

M.S., Elementary Education – Florida State University

B.A., B.Ed. – Kurukshetra University

Certifications: AIR LEADS; Tableau Certified Data Analyst; Certificate in Institutional Research; Certificate in Measurement & Statistics; Certificate in Program Evaluation; DEI at Workplace