

Smriti A. Ingrole, Ph.D.

Institutional Research & Decision Support Leader

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## **PROFESSIONAL SUMMARY**

Institutional research and decision support leader with experience across public research universities, community colleges, and private combined 2- and 4-year institutions. Experienced in mentoring, cross-functional collaboration, and professional service within AIR and SAIR. Committed to ethical data use, inclusive leadership development, and equitable representation across institution types, roles, and career stages.

## **PROFESSIONAL EXPERIENCE**

### **Emory University — Office of Institutional Research & Decision Support Decision Support Team Lead | Dec 2024 – Present**

- Lead and supervise the Decision Support team within the Provost's Office, supporting executive leadership with data-informed decision-making.
- Collaborate across academic, technical, and administrative units.
- Oversee dashboards, factbooks, and survey research.
- Mentor analysts and support professional growth.

### **Senior Decision Support Analyst | Jul 2022 – Dec 2024**

- SME on topics related to student success.
- Conduct advanced analyses for retention and graduation.
- Developed Tableau dashboards and institutional reporting.
- Built automated workflows.
- Presented research at regional and national conferences.

### **Northern Virginia Community College — Office of Institutional Research Research Analyst / Data Coach | Jan 2020 – Jul 2022**

- Developed and delivered trainings for data literacy initiatives.

- Trained data coaches and mentored interns.
- Conducted predictive analytics and KPI dashboards.

### **Florida State University — Office of Institutional Research**

#### **Student Success Analyst | Oct 2017 – Jan 2020**

- Led analyses related to student success.
- Developed Power BI and Tableau dashboards.
- Mentored interns and coached faculty.

#### **Adjunct Faculty, College of Education | Jan 2018 – May 2018**

- Taught graduate-level Methods of Educational Research.

### **LEADERSHIP DEVELOPMENT, MENTORING & ENGAGEMENT**

- Mentor early-career professionals, analysts, interns, and peers.
- Encourage colleagues to recognize leadership potential.
- Provide coaching to support data literacy and ethical data use.
- Participate as both mentor and mentee.

### **PROFESSIONAL SERVICE**

Association for Institutional Research (AIR): Peer Reviewer for Professional Paper submissions, AIR Forum Proposal Reviewer, Scholarship Review Committee, Forum Advisory Group

Southern Association for Institutional Research (SAIR): Conference Presenter

Journal of College Student Retention: Peer Reviewer

### **EDUCATION & CREDENTIALS**

Ph.D., Educational Psychology – Florida State University

M.S., Elementary Education – Florida State University

B.A., B.Ed. – Kurukshetra University

**Certifications:** AIR LEADS; Tableau Certified Data Analyst; Certificate in Institutional Research; Certificate in Measurement & Statistics; Certificate in Program Evaluation; DEI at Workplace